

**General Terms and Conditions for Participation in the TAVEX Promotional Activity “Summer Campaign” for the Application of a Discount of 1,000 Dinars on the Products “2.5g Valcambi Gold Bar”, “5g Valcambi Gold Bar” and “Austrian Gold Coin 1 Ducat”, and 2,000 Dinars for the Product “10g Valcambi Gold Bar”**

**(“General Terms and Conditions”)**

04.06.2026.

These General Terms and Conditions regulate the relations between the Organizer, on the one hand, and the participants in the promotional activity (as defined herein), on the other hand, as well as the terms for participation in the promotional activity. By participating in the promotional activity, participants shall be deemed to have agreed to these General Terms and Conditions.

**1. ORGANIZER OF THE ACTIVITY**

The organizer of the promotional activity is Tavex Zlato&Srebro d.o.o. Beograd, registered with the Serbian Business Registers Agency under company registration number 21715301, with its registered office in Belgrade, Milentija Popovića 9, Sava Centar business section (hereinafter: the “Organizer”).

**2. PROMOTIONAL ACTIVITY**

The promotional (marketing) activity is organized in accordance with Article 36 of the Law on Trade (“Official Gazette of the RS”, No. 52/2019) in connection with the purchase of the following products: the coin “Austrian Gold Coin 1 Ducat”, and the bars “2.5g Valcambi Gold Bar”, “5g Valcambi Gold Bar” and “10g Valcambi Gold Bar”.

All clients of the Organizer who enter the promotional code “SUMMER26” when making a purchase shall receive a fixed discount in the amount of 1,000 dinars per piece of investment gold for the products “2.5g Valcambi Gold Bar”, “5g Valcambi Gold Bar” and “Austrian Gold Coin 1 Ducat”, and 2,000 dinars for the product “10g Valcambi Gold Bar”, which are the subject of the order (hereinafter: the “Discount”).

**3. DURATION AND SCOPE OF THE ACTIVITY**

The promotional activity is valid from 08.06.2026 (10:00) until 15.06.2026 (18:00).

The Organizer has the right to terminate or change the period of the promotional activity at any time at its own discretion.

Participation in the promotional activity is linked to the purchase of the promotional product.

**4. RULES FOR PARTICIPATION IN THE PROMOTIONAL ACTIVITY**

The right to participate in the promotional activity is limited to persons older than 18 years of age (hereinafter: the “Participant”).

The right to participate belongs to a Participant who purchases the promotional product in accordance with these General Terms and Conditions, through the Tavex E-shop or at the Organizer’s premises during the promotional activity period.

The Discount applies to the value of each purchased item.

The purchase and sale prices of the promotional product, as well as of all other items in the nomenclature of Tavex Zlato&Srebro d.o.o. Beograd, are determined by fluctuations on international financial markets and market conditions at a given time. This is the reason why the Organizer updates the prices of the items it offers, and in particular the price of the promotional product, every 15 (fifteen) minutes. Purchases related to the current promotional activity are carried out in accordance with the Organizer’s price for the item at the time of the relevant transaction.

The purchase of the promotional product, i.e. purchases made through the Tavex E-shop, are carried out in accordance with the provisions of the Law on Trade, the Law on Electronic Commerce (“Official Gazette of the RS”, Nos. 41/2009, 95/2013 and 52/2019) and the Terms of Use of the Tavex E-shop (available at: <https://tavex.rs/en/terms-and-conditions>).

For the purposes of conducting the promotional activity and carrying out the trade of investment gold in accordance with applicable regulations (Law on Value Added Tax (“Official Gazette of the RS”, Nos. 84/2004, 86/2004 - correction, 61/2005, 61/2007, 93/2012, 108/2013, 68/2014 - other law, 142/2014, 83/2015, 108/2016, 113/2017, 30/2018, 72/2019, 153/2020 and 138/2022) and the Rulebook on Value Added Tax (“Official Gazette of the RS”, Nos. 37/2021, 64/2021, 127/2021, 49/2022, 59/2022, 7/2023, 15/2023 and 60/20)), the Participant should provide the Company with personal data (name, residential address, unique master citizen number (JMBG) or foreign identification number, telephone number and e-mail address, hereinafter: “Personal Data”) when purchasing the promotional product.

These Personal Data shall be processed in accordance with the provisions of Article 5 of this document - Personal Data, and shall be stored during the period prescribed by the applicable laws.

## **5. PERSONAL DATA**

The Personal Data provided by the Participant for participation in the promotional activity shall be stored in accordance with the Company’s privacy policy (<https://tavex.rs/en/terms-and-conditions/>).

This activity is carried out in accordance with the requirements of the Law on Personal Data Protection (“Official Gazette of the RS”, No. 87/2018). By providing a telephone number and e-mail address, each Participant agrees to the processing carried out by the Organizer in its capacity as personal data controller for promotional purposes, as well as for the purpose of providing commercial information, marketing and advertising. Tavex stores the data of all Participants in an electronic database.

## **6. FINAL PROVISIONS**

These General Terms and Conditions shall be published and available throughout the entire period of the promotional activity on the Organizer’s website, where all interested persons may become familiar with their provisions (<https://tavex.rs/en/terms-and-conditions/>).

The Organizer has the right, at its own discretion, to amend and supplement these General Terms and Conditions of the promotional activity. All changes shall be public and available to all Participants on the Organizer’s website.

The Organizer has the right to prohibit any person from participating in the promotional activity in the event that such person violates the provisions of the General Terms and Conditions.

Each Participant is responsible for the accuracy of the data provided in connection with participation in the promotional activity. The Organizer is not responsible for incorrect or misleading data provided by the Participant in the promotional activity.

Any dispute between the Organizer and a Participant in the promotional activity shall be resolved amicably, and if this is not possible, before the competent courts in Belgrade.